2025-422 Q&A Document

1. How many locations are there? 30+
2. How many cutover events should we plan for? single department cut overs to start with larger groupings possible
3. Will the County be responsible to rack and stack the new voice gateways to replace the existing VG310 and VG320? yes
4. Are the Talkphones IP or do they need FXS or FXO ports? They are IP
5. How many Talkphone stations are there? 20-30
6. Will the evaluation and assessment of the existing UC environment (vendor responsibility) be a separate project and a SoW for migrating to WxC be developed from the Information gathering? No
7. Will the administrator and end-user training be remote or on-site? Both
8. How many administrator and end-user training is required? TBD
9. What type of Directory Synchronization do you have, Azure AD, Premise AD etc.? Both
10. The document mentions deployment of call recording. Can you elaborate more on that requirement, like how many phones/extensions, always-on, on demand etc. This would be on demand for ~20 users.
11. Will the vendor engineer have remote VPN access to the hardware on site for configurations? Yes
12. Can you confirm that all deployment work will be done remote? No
13. What type of queuing or reporting features are required? Call details - inbound/outbound, standard call queuing with auto attendants.
14. How many sites/locations will need paging? All
15. Is there any legacy paging integration involved? No
16. Are there any ATA's deployed in the current environment? If yes, what model and qty? Yes, Cisco ATA 191, 6 in total.