

## **INVITATION TO RFP**

RFPs, subject to the conditions contained herein, will be received by ONEIDA COUNTY DEPARTMENT OF MENTAL HEALTH **until 4:00 P.M., local time on March 13, 2026** for:

### **Oneida County 24/7 Crisis Services: Crisis Hotline and Mobile Crisis Response**

### **RFP- # 2026-447**

Proposals will be received by the Oneida County Department of Mental Health until 4:00 P.M., Eastern Time on March 13, 2026, for: RFP # 2026-447: Oneida County Department Of Mental Health 24/7 Crisis Services: Crisis Hotline And Mobile Crisis Response. b. Proposals must be submitted via single emailed PDF to [mhfiscal@oneidacountyny.gov](mailto:mhfiscal@oneidacountyny.gov). No partial or incomplete proposals will be accepted.

Questions regarding this RFP must be submitted via email to [mhfiscal@oneidacountyny.gov](mailto:mhfiscal@oneidacountyny.gov) no later than 4:00 PM, Eastern Time on February 23, 2026. The subject line for emailed questions should read: "RFP #2026-447: Oneida County Department Of Mental Health – MCAT Question Submission". Questions must include: the Organization Name, Contact Person, Reference to specific section/page of the RFP, and clear and concise wording of the question.

A virtual question and answer meeting will be held on Friday, February 27, 2026, at 12:00 p.m. Eastern Time via Microsoft Teams. Attendance is optional but strongly encouraged. Meeting details (link and instructions) will be posted on the Oneida County website and emailed to all contact persons at organizations that submitted questions via email. During the virtual meeting, OCDMH staff will address submitted questions. Reponses provided during the meeting will be documented and shared publicly on the Oneida County website under the RFP section. All submitted questions and official responses will be complied into a Q&A Addendum. The Addendum will be posted on the Oneida County website.

Copies of this RFP may be downloaded from <https://oneidacountyny.gov/departments/purchasing/rfps/>.

The owner reserves the right to reject any or all proposals received.

The County of Oneida, in order to promote its established Affirmative Action Plan invites bids from underrepresented groups. This Affirmative Action Policy regarding sealed bids and contracts applies to all persons without regard to age, race, creed, color, national origin, gender, religion, sexual orientation, disability, military status, marital status, genetic predisposition or carrier status or political affiliation or belief.

Ashlee Thompson, Commissioner  
Oneida County Department of Mental Health