Oneida County 2026

2026	Q1	Q2	Q3	Q4
REPORTING PERIOD:	X	x	X	
TOTAL FTEs:	1462	1462	1462	1462
EMPLOYEE UTILIZATION (Clinical)				
Initial (New) Face-to Face				
Employee		3	2	
Family Member		1		
**Affiliate Counselor*				
Total	**0**	**4**	**2**	**0**
Initial (New) Telephonic				
Employee				
Family Member of Employee		1		
**Affiliate Counselor*				
Total	**0**	**1**	**0**	**0**
Initial (New) Virtual				
Employee		1	1	
Family Member of Employee				
Total	**0**	**1**	**1**	**0**
Subsequent Face-to Face				
Employee	2	4	11	
Family Member		1		
**Affiliate Counselor*				
Total	**2**	**5**	**11**	**0**
Subsequent Telephonic				
Employee		1	4	
Family Member of Employee				
**Affiliate Counselor*				
Total	**0**	**1**	**4**	**0**
Subsequent Virtual				
Employee		2	2	
Family Member of Employee				
**Affiliate Counselor*				
Total	**0**	**2**	**2**	**0**
Total Employee Consultations				
Total	**2**	**14**	**20**	**0**
Appointment Cancellations				
No-Call/No-Show				
Call to Cancel		1	1	
Call to Cancel w/ reschedule		1	3	

Total	**0**	**2**	**4**	**0**
Primary Presenting Issue				
Sexual Abuse				
Physical Abuse				
Domestic Violence				
Addiction			1	
Grief and Loss	2	2	2	
Financial Stress		1	5	
Legal Stress				
Medical Stress				
Work Place Stress	1	9	14	
Family Conflict	2	4	7	
Intimate Partner Conflict	2	1		
General Mental Health	2	7	12	
Other				
Source of Employee Referral to EAP				
Self				
Co-Worker				
Supervisory Referral			3	
Other				
In-House Referral to CFLR Services				
CFLR Prevention				
CFLR FSN				
CFLR Compeer				
CFLR Recovery				
Total	**0**	**0**	**0**	**0**
Referral To Outside Services				
Financial Wellness				
Legal Assistance				
Physical Health/Substance Abuse				
Family Care				
Organizational Health				
Mental Health/General Counseling				
Lifestyle Support				
Total	**0**	**0**	**0**	**0**
TOTAL CLINICAL UTILIZATION				
Total	**200%**	**1600%**	**2400%**	**0%**
EMPLOYEE / EMPLOYER UTILIZATION (Education)				
EAP Web Portal - Total Visits	5			
-Trending Demand	Training			
EAP Orientations				
- Total Employees				
Group Trainings / Workshops				

-Total Employees				
Employee Benefit / Health Fair				
-Total Employees				
HR Consultations	2			1
Employee Consultations				
Prof Development/Coaching				
-Total Attendees				
Lunch & Learns offered/facilitated	3			
-Total Attendees	0			
Critical Incident Stress Debriefings	10	0	0	1
- # of CISD consultations	1			1
- # of employee attendees	5			4
TOTAL EDUCATION UTILIZATION	***1%***	***0%***	***0%***	***0%***
EMPLOYER UTILIZATION (Materials)				
Outreach Materials (Newsletters)	4			
Promotional Items (All other)	1500			
TOTAL MATERIAL UTILIZATION	***16%***	***0%***	***0%***	***0%***
Total Employer & Employee Utilization				
OVERALL UTILIZATION RATE	***1%***	***1%***	***1%***	***0%***

YEAR END
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